



# What is *Lifestyle* Plus Membership ?

It's a membership upgrade that gives you the opportunity to enhance your lifestyle and enjoy a host of great privileges and benefits for a small additional membership fee. Here are some of the privileges & benefits -

### Vue, Beauty Salon & Barber Shop

# Privilege 1 - Your monthly dose of complimentary beauty & pampering @Vue, Beauty Salon & Barber Shop

Once every month avail complimentary treatments worth Rs 1250/- (totaling to Rs 15000/- every year) at VUE, Beauty Salon & Barber Shop.



### Browns, The English Pub @ The Palms



### Privilege 2 - Allow us to co-host your party once every year

Host a party for 20 to 30 guests on the upper deck of Browns, The English Pub @ The Palms, once every year and we will discount your bill by 50% (subject to a maximum discount of Rs 20,000/- every year).



## **Privilege 3 - Celebrating Special Occasions**

# Rs 50,000/- OFF



Once, during the tenure of your membership upgrade ,have a large party & get Rs 50,000/- off your bill.

### **Recipes for Life**



# Privilege 4 - Celebrate your birthdays & anniversary with us at RFL or Fusion

Three times a year during your birthdays and anniversary (a week before or after) you are entitled to a complimentary signature dessert platter valued at Rs 750/- (totaling to Rs 2250/- every year).



# Privilege 5 - Dining Delights upto Rs 15000/-

Offers that entitle you to special dining privileges worth Rs 15000/- for the first year of your upgrade. Choose from 3 options.



### Purple , The Fun Zone

# Privilege 6 - FUN X 10 @ Purple, The Fun Zone

Purple is one of the areas of the club that attracts the highest guest fee as per guest policy. Once a year, get a guest coupon for 10 guests.



### Rooms @ The Palms

### Privilege 7 - A special night in one of our club rooms

A Complimentary room night with complimentary breakfast once every year for a couple in one of our fine club rooms on a Friday or a Saturday night. You may use it for yourself or gift it to a friend or a relative as per your discretion. Room rates for double occupancy vary from Rs 5950/- to Rs 8950/- depending on season.



### **Flower Shop**

# Privilege 8 - Decorate your home or gift your loved ones , the choicest of flowers & potted plants.

3 times a year get , 50% off on flowers & potted plants at the flower shop expected to open in October 2016 (maximum discount for Rs 1000/- each time , totaling to Rs 3000/- every year).



### Make your holidays special

# Privilege 9 - When travelling to London, venture into the beautiful English countryside.

In pursuit of global quality standards & our ambitions to grow beyond India, our partnership in Hotel Penzance, Cornwall U.K., is our first overseas investment in hospitality. Explore Cornwall, number one tourist destination in the United Kingdom with its beautiful beaches and picturesque harbor villages. When you stay at this award winning hotel, you get not just the best available rate of the day but you also get a 100 GBP to spend at the hotel's 2 AA Rosette star restaurant.



How much does Lifestyle Plus Upgrade cost ?

There are 3 tenure options available for you for this upgrade.

1 year Upgrade to Lifestyle Plus costs Rs 21000/- plus taxes 2 year Upgrade to Lifestyle Plus costs Rs 36000/- plus taxes 3 year Upgrade to Lifestyle Plus costs Rs 45000/- plus taxes

The option you choose is subject to the remaining period of your membership to be valid beyond the chosen upgrade option. For example if you have 2 years and 3 months remaining of your existing membership, then you can choose to upgrade your membership by opting for either 1 year or 2 year of the available upgrade options.

If you have less than an year of your membership and you wish to upgrade to Lifestyle Plus membership, then you may renew your membership at the special renewal rates and simultaneously apply for the upgrade option. Similarly if you wish to choose an upgrade option for a tenure that is longer than the remaining period of your membership, then you have the option of renewing your membership at the special renewal rates and simultaneously applying for an upgrade.

This scheme price is applicable for applications received upto the 31st of July'2016. You would perhaps be aware of the tenure of your remaining membership. Your membership card also mentions the validity of your membership tenure .You can decide which upgrade tenure you wish to adopt. Please intimate the club of your interest to upgrade your membership as well as the selected tenure by sending an email to <u>membership@thepalms.in</u>. The club will send you an email with an attached form which you need to submit to the club's membership office along with RTGS, cheque or cash (please pay cash only against a valid receipt) or by charging your credit card, latest by the 31st of July'16 to avail these special rates. The payment is to be made upfront for the entire tenure of the upgrade.

All upgrades are subject to approval by the management. If approved, your membership will be upgraded to Lifestyle Plus & all benefits will be available from 1st of August'16 onwards.

Please see terms & conditions overleaf.

### **General Terms & Conditions**

- 1. No privilege or benefit can be exchanged for cash.
- 2. No privilege or benefit can be used after its expiry date or before it becomes due.
- 3. No two privileges or benefits can be clubbed together or used at one time.
- 4. All club rules and regulations apply and must be complied with.
- 5. You may cancel your upgrade if you wish to subject to a minimum lock in of 1 year. If you have opted for a 3 year tenure and you intimate the club about your intention of withdrawal within 365 days ,then the remaining 2 years of your upgrade will be cancelled and the balance amount excluding taxes i.e. the difference between the fees for the 3 year and 1 year tenure will be refunded. Similarly if you wish to cancel after 1 year but before the end of the second year , then the upgrade will be cancelled at the end of second year and the difference in fees excluding taxes between a 3 year upgrade and a 2 year upgrade would be refunded.
- 6. This offer is valid only for memberships in 'fixed term' and 'variable term' category.

### <u>Privilege 1</u>

- 1. The treatment has to be availed on one occasion every month on any Monday to Thursday. This offer is not available from Friday to Sunday or on holidays.
- 2. Prior appointment is necessary.
- 3. The offer may be used for all treatments available as on June'2016 except facials , hair-color and professional make-up.

#### Privilege 2

- 1. Minimum party size: 20; Maximum party size: 30.
- 2. Menu rates will apply for beverages.
- 3. Cocktail snacks/ dinner rates for groups on per person basis will apply for food. Al-a-carte food menu will not be available for parties.
- 4. Prior booking is required of at least 15 days in advance subject to availability of the venue.
- 5. Alcoholic beverages will not be served to guests under 25 years of age.
- 6. All restrictions, rules & regulations imposed by the Excise department or Government agencies must be complied with.
- 7. Availing the benefit is subject to any restrictions/ curtailments/ change in law and the requirement to comply with the prevailing laws, rules and regulations as on date of use.
- 8. Alcoholic beverages will not be served to someone who appears to be intoxicated or is likely to cause disturbance or nuisance.
- 9. The privilege can be used once a year (once every 12 months). For example, if the remaining tenure of your membership and consequently your upgrade is 3 years and 6 months, then you will be able to use the benefit 3 times, once each full year of your tenure and not for the incomplete/ fraction of the year remaining.

### Privilege 3

- 1. For a minimum of 150 guests for lunch or dinner.
- 2. The benefit may be used any time after 12 months of the commencement of the upgrade plan.
- 3. The benefit/ privilege is to be used by the member and must satisfy 3 tests:
  - a. The booking should be in the name of the member.
  - b. If a special occasion then the occasion/ wedding/ birthday/ anniversary must be of an immediate family member (parent or child).
  - c. The bill will be made in the name of the member and must be paid by the member.

In case the member wishes to use this benefit/ privilege for a friend or extended family member, the benefit value will be reduced to Rs 25,000/-.

- 4. The rates will be as per the printed banquet menu rates.
- 5. All club rules as well as regulations for banquets will apply.

### Privilege 4

- 1. Valid on dine-in. Has to be consumed at the premises and not available for take away.
- 2. Birthdays/ Anniversary will be as per club records.
- 3. We recommend that you use this benefit/ privilege when dining in a group of 4 or more as the platter is ideally suited for 4 to 6 persons.

#### Privilege 5

- 1. You will have a choice of vouchers to select from.
- 2. The terms & conditions applicable on each voucher will be detailed on the voucher itself and you will have an opportunity to read and understand the terms & conditions relating to each voucher before you make your selection.

#### Privilege 6

- 1. Coupon has to be used on one occasion and cannot be broken up.
- 2. Prior reservation is mandatory at least 7 days prior to the day. If the date is not available, the club will suggest at least 3 alternate dates on weekdays or weekends as per your choice.
- 3. The privilege can be used once a year (once every 12 months). For example, if the remaining tenure of your membership and consequently your upgrade is 3 years and 6 months, then you will be able to use the benefit 3 times, once each full year of your tenure and not for the incomplete/ fraction of the year remaining.

### Privilege 7

- 1. The reservation is subject to availability. If the room is not available, the club will suggest at least 3 alternative dates on weekends.
- 2. This benefit cannot be availed during the black-out months (November & February).
- 3. Reservation terms & conditions apply.
- 4. The privilege can be used once a year (once every 12 months). For example, if the remaining tenure of your membership and consequently your upgrade is 3 years and 6 months, then you will be able to use the benefit 3 times, once each full year of your tenure and not for the incomplete/ fraction of the year remaining.

### <u>Privilege 8</u>

- 1. The benefit is subject to a maximum discount of Rs 1000/- every time a purchase is made.
- 2. This offer can be availed on selected flowers & potted plants.
- 3. Benefit available from October 2016.
- 4. Flower Shop is likely to function from October to March each year.

### Privilege 9

- 1. Benefit available till 31st December 2017.
- 2. Booking will be made through the membership desk.
- 3. The rate will be the best available rate of the day on the day of the booking for the selected room category (on the hotel website).
- 4. Hotel rules & regulations apply.